

Dear Valued Utility Service Customer,

As we enter the third month of Bel Aire's new utility billing software and online payment portal, many customers are already taking advantage of its convenient features. With 24/7 online access to your bills, easy online payments, paperless billing options, and tools to track your usage history and trends, managing your utility account has never been easier.

If you haven't signed up yet, scan the QR code to visit the payment portal. Step-by-step account setup instructions are available at [bit.ly/COBA-SetupGuide](https://bit.ly/COBA-SetupGuide), and payments can also be made by calling (833) 280-5112.

Get started today and make the most of these features!



### WINTER AVERAGE CONSUMPTION

As a reminder, sewer rates are based on a Winter Average Consumption (WAC) for all utility service customers. This is calculated by averaging your water usage during December, January, and February, with billing occurring the following months (January, February, and March). The resulting WAC will be applied from April through March of the following year, until the next recalculation.



WAC IS AN AVERAGE OF WATER USAGE  
FROM THESE THREE MONTHS

**If you have experienced any water leaks between December and February, it's important to report them to the Utility Department, as they can impact your WAC.**

### IRRIGATION BACKFLOW PREVENTERS

With spring right around the corner, it's time to start thinking about lawn care. To help protect the water supply from contamination, all homeowners with irrigation systems connected to City water must have a backflow preventer. Here are a few important reminders:

- While annual testing helps ensure your system is working properly, **testing is only required in even years. In 2026, all systems must submit testing reports along with a \$5 filing fee to City Hall.**
- Rebuilds are only required if your system fails its test.
- If your irrigation system is no longer in use, you can have it permanently disconnected and capped per City specifications. Once inspected, the testing requirement will be waived for future years.

Thank you for helping to protect our water supply! If you have any questions, call (316) 744-2451 ext. 210.

### IMPORTANT DATES:

#### CITYWIDE GARAGE SALE WEEKEND

APRIL 24-26

#### SHRED DAY & E-RECYCLING

MAY 3

#### CURBSIDE CLEAN-UP

MAY 17



### SIGN UP FOR ALERTS!

Stay informed with important updates and emergency notifications from the City of Bel Aire through our text and email alert system. Visit [belaireks.gov/alerts](http://belaireks.gov/alerts) to sign up today.



### CALLING ALL UMPIRES!

Love the game? Want the best seat in the house? We're looking for Umpires to join our team! If you or someone you know is interested, contact [Dani Mueeting](mailto:Dani.Mueeting@cityofbelaireks.com) at 316-744-2700 ext. 302

### SPRING FESTIVAL APRIL 12 | 1-3 PM

Mark your calendars for this year's Spring Festival on April 12 from 1-3 p.m. at the Bel Aire Recreation Center (5251 E 48th St N). For more information, follow the Rec Center on Facebook at [facebook.com/BelAireRec](https://facebook.com/BelAireRec).

#### Rec Newsletter

Sign up for our Email Newsletter & never miss a beat when our program registrations open!



← **SCAN THE CODE  
TO SIGN UP!**