

CREDIT CARD FEE UPDATE

Dear Valued Utility Service Customer,

Effective August 1, 2025, all utility payments made with credit cards will be assessed a 3.7% fee (\$2.50 minimum). Other payment options such as cash, check, or automatic bank drafts (ACH) will not incur any additional fees.

This fee is established by the payment processor and is not retained by the City. For years, the City has absorbed an average of \$130,000 in credit card fees annually. This change allows continued access to credit card payment options while distributing the associated costs more fairly.

To avoid credit card fees, several no-fee payment options are available:

- Sign up for automatic bank drafts at belaireks.gov/ACH-Form
- Pay in person with cash or check at City Hall
- Mail a check to City Hall
- Use the check drop box located in the City Hall parking lot

This new policy was first announced in late 2024; however, the rollout was delayed while City Council sought clarity to ensure it aligned with state law. We appreciate your understanding as we work to manage processing costs fairly and transparently.

DROUGHT RESTRICTIONS STILL IN EFFECT

With the significant amount of rainfall received in June, you might expect that the watering restrictions would be lifted. However, the drought status is determined by the 12-month average of water levels in Cheney Lake. As a result, Bel Aire will remain under Stage Two drought restrictions, as outlined in the Municipal Water Conservation Plan (MWCP), until at least March 2026.

While in Stage Two, outdoor watering is limited to once per week between 8 p.m. and 10 a.m., and all residents must follow the City's Four-Zone Watering System. No irrigation is allowed during the hottest hours of the day or on weekends. This includes all outdoor water use, such as washing vehicles. To determine your zone and designated watering day, visit belaireks.gov/water.

Properties using well water or naturally fed ponds are exempt from these restrictions, but are strongly encouraged to reduce usage, as all water sources are interconnected. A visible sign is required at any property irrigated with these systems.

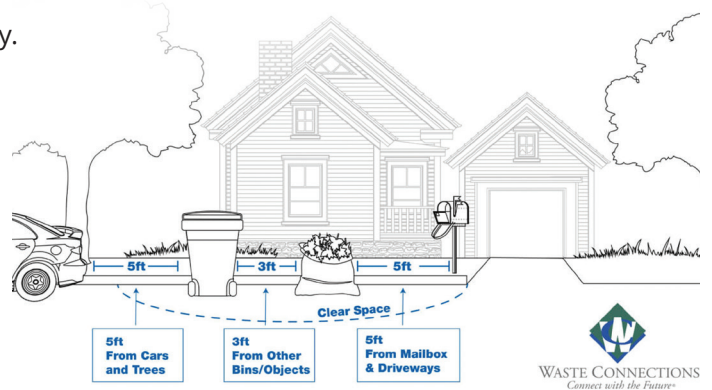
For information about the Municipal Water Conservation Plan and Stage Two restrictions, visit belaireks.gov/MWCP.

TRASH & RECYCLING CART PLACEMENT MATTERS

Proper cart placement is essential to ensuring that your trash, recycling, and yard waste are collected without delay. Most Waste Connections trucks are equipped with automated arms that efficiently lift and empty carts, so it's important to keep yours accessible.

To help avoid missed pickups, follow these tips from Waste Connections:

- Set trash and recycle carts out by 5 a.m. on your service day.
- Place carts within 2 feet of the curb, unless other arrangements have been made.
- Keep carts clear of cars, trees, mailboxes, and poles.
- Fill the cart before placing bags outside.
- Lids must close completely. Do not strap lids down
- Up to three extra bags are allowed each week but must be securely tied to prevent litter.



UPCOMING DATES AND EVENTS

SPRUCING UP WITH THE TREE BOARD

JULY 26 | 8-10 A.M. | EAGLE LAKE PARK

FAMILY SWIFTIE SWIM NIGHT

JULY 26 | 6 P.M. | BEL AIRE POOL

LAST DAY OF POOL SEASON

AUGUST 10

UPCOMING REC SPORTS

Registration is now open for Outdoor Soccer, Flag Football & Volleyball. Deadline is Aug 18th!

REC NEWSLETTER

Sign up for our Email Newsletter & never miss a beat when our program registrations open!



← **SCAN THE CODE
TO SIGN UP!**

HOT DAWGS POOL PARTY

August 11th Admission \$5 per dog
Group 1- 6:00-7:10 (only 2 dogs per adult)
Group 2- 6:50-8:00 We encourage small or calm dogs to come during group 1 & big or active dogs to come to group 2. Both groups are welcomed to the contests!
Contest @ 6:50-7:10 Biggest Splash, Best Dressed, Cutest Couple & Best Trick
Central Park Community Pool 7350 East Central Park Ave



For the safety of all dogs, no aggressive dogs or females in heat will be allowed. All dogs must have current vaccinations, including rabies & be licensed. Must be on a leash upon entering the event. For more information contact Ashley @ 316-744-2700